

**USER MANUAL FOR  
iENQUIRY  
FOR  
IMMIGRATION & CHECKPOINTS AUTHORITY**

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# 1. INTRODUCTION

## 1.1 Background

The iEnquiry system is a web-based service that allows Members of Public to enquire their ICA-related applications online.

## 1.2 Purpose

The objective of this document is to explain the step by step guidelines on how to use iEnquiry system.

The chapters in this manual are organized in a logical functional manner, and not necessary in the order that the users would normally use the system.

A reader may go through this User Manual in any order according to the specific function that he/she encountered or is interested in.

## 1.3 Definitions, Acronyms and Abbreviations

This manual uses the following conventions:

- **[BUTTON NAME]** to show it is a button or link.

The following format is used by the iEnquiry system:

- DDMMYYYY as a Date Format (E.g. 31052010), or
- DDMMYYYY for fields using dropdown (E.g. 31May2010)

Date and Time used in the iEnquiry system will be in Singapore time.

This manual uses the following Acronyms and Abbreviations:

ICA            -    Immigration & Checkpoints Authority

## 1.4 Installation/Setup

- a) Users of the public module should have basic knowledge of using a web browser such as Internet Explorer (IE), navigating from one page to another.
- b) Basic PC setup with Modem or Broadband.
- c) Browser: Internet Explorer 7.0 and 8.0.
- d) Ensure that the scripting is enabled under the security settings for Internet.
- e) Ensure that the cookies handling is enabled under the privacy for Internet.

## 2. FUNCTIONS

### 2.1 Welcome Page

To access iEnquiry, either click on the ICA web site (URL: <http://www.ica.gov.sg/>) or the Government's eCitizen Portal (URL: <http://www.ecitizen.gov.sg>). The iEnquiry welcome page will be displayed as shown in Figure 1.

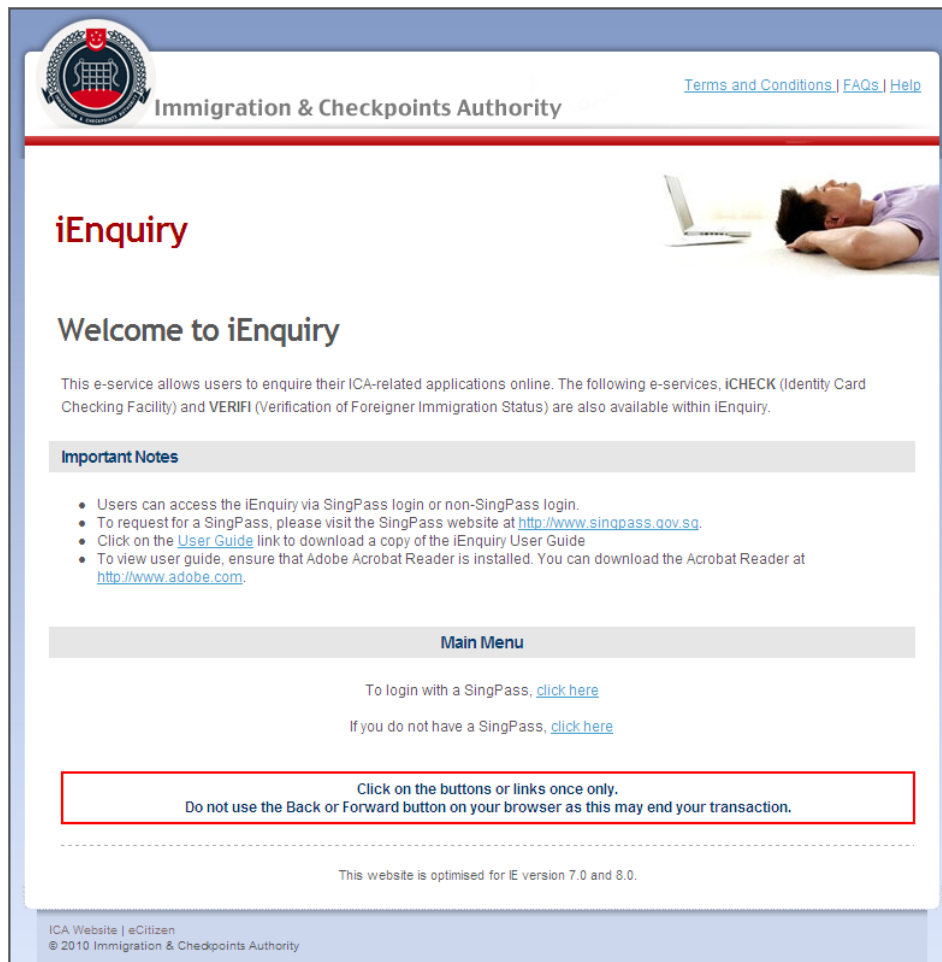


Figure 1: Welcome Page

From the Welcome page (and every page), you are allowed to access the:

1. **TERMS AND CONDITIONS:**
  - Click on the **[TERMS AND CONDITIONS]** button shown at the top of every page.
  - **TERMS AND CONDITIONS** page will be displayed.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

**2. FREQUENTLY ASKED QUESTIONS**

- Click on the [\[FAQS\]](#) link shown at the top of every page.
- **FREQUENTLY ASKED QUESTIONS** page will be displayed.
- The **FREQUENTLY ASKED QUESTIONS** page provides answers to the most frequently asked questions on using iEnquiry.

**3. HELP**

- Click on the [\[HELP\]](#) link shown at the top of every page.
- **HELP** page will be displayed.

**4. USER GUIDE**

- Click on the [\[USER GUIDE\]](#) link shown in the middle of the Welcome page.
- **USER GUIDE** will be available.

**5. LOGIN WITH SINGPASS**

- Click on the [\[LOGIN WITH SINGPASS\]](#) link shown in the middle of the Welcome page.
- **SINGPASS** page will be displayed.
- You will need to login using your SingPass ID and SingPass.
- Please refer to [Section 2.2](#).

**6. LOGIN WITHOUT SINGPASS**

- Click on the [\[LOGIN WITHOUT SINGPASS\]](#) link shown in the middle of the Welcome page.
- **SELECTION OF SERVICES TO LOGIN WITHOUT SINGPASS** page will be displayed.
- You will need to login using information supplied during application.
- Please refer to [Section 2.3](#).

## 2.2 Login with SingPass

### 2.2.1 Login Page

Upon clicking the [\[LOGIN WITH SINGPASS\]](#) link in the Welcome page, the SingPass Login page will be displayed.



Figure 2: SingPass Login Page

Follow the on screen instructions to key in the SingPass ID and SingPass and click on [\[Submit\]](#) button.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

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## 2.2.2 Enquiry Page

This page will be displayed upon successful login from SingPass.

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# iEnquiry

SingPass ID: XXXXX567D [Logout](#)

Name : TEST APPLICANT NAME 1  
Enquiry Reference Number : EQ/2010/01/059124  
Date and Time of Enquiry : 19-Aug-2010 06:33 PM

**My Current Applications**

Type	Status	Application Date	Remarks
		13-May-2010	<a href="#">Follow up link</a>

**Enquiry on Sponsored Applications**

Type	Status	Name	Remarks
		TEST APPLICANT NAME 2	<a href="#">Follow up link</a>

**Enquiry on Validity of IC or Immigration Pass Holders (Former iCheck/Verifi)**

[Rate this e-Service](#)

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

ICA Website + eCitizen  
© 2010, Immigration & Checkpoints Authority

Figure 3: Enquiry Result Page

The following sections will be displayed:

### 2.2.2(a) My Current Applications Section

ICA-related applications that you have applied will be displayed at this section. The type of application (e.g. Passport, Long Term Visit Pass, Re-Entry Permit), status (e.g. Approved, Pending), date of application and any remarks (e.g. Follow up link or details) will be displayed. Upon clicking on the link, a new browser window will be displayed with further information on the application.

**Caution:**  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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## 2.2.2(b) Enquiry on Sponsored Applications Section

The type of application (e.g. Citizenship, Long Term Visit Pass, Re-Entry Permit), status (e.g. Approved, Pending), name of applicant and any remarks (e.g. Follow up link or details) will be displayed. Upon clicking on the link, a new browser window will be displayed with further information on the application.

## 2.2.2(c) Enquiry on Validity of IC or Immigration Pass Holders (Former iCheck/Verifi)

You can click on [\[ENQUIRY ON VALIDITY OF IC OR IMMIGRATION PASS HOLDERS \(FORMER ICHECK/VERIFI\)\]](#) to enquire on the validity of IC or Immigration Passes (i.e. Student's Pass and Long Term Visit Pass). The section will be expanded to display as shown in Figure 3.1.

Enquiry on validity of IC or Immigration Pass Holders (Former iCheck/Verifi)

☒ NRIC ☐ Immigration Pass

This facility allows you to inquire on the validity of the IC holders.

**Advice on Checking of Identity Card**

- Inspect the photograph on the IC against the holder and look out for differences in facial features such as mole, shape of eyes and nose, etc.
- Verbally test IC holder on particulars reflected on the IC, e.g. date of birth.
- Check the IC number and lion head image:

**IC issued before 1 September 2003**

The lion head image and the IC number (A) at the bottom right-hand corner of the card can be clearly seen when the card is tilted from left to right. Depending on the angle of viewing, either the lion head image or the IC number can be seen.

**IC issued on or after 1 September 2003**

The lion head image and the IC number (A) at the bottom right-hand corner of the card can be clearly seen when the card is tilted up to down. Depending on the angle of viewing, either the lion head image or the IC number can be seen.

An additional lens (B) which reflects the IC holder's photograph is added below the IC holder's photograph.

The words "Republic of Singapore" (C) would exhibit a shift in colour when viewed from different angles.

**Information on offences under the National Registration Act**

Under the National Registration Act, any person who:

- without lawful authority, parts with possession of any identity card to any person,
- without lawful authority or reasonable excuse, knowingly obtains or is in possession of or makes use of a forged identity card or an identity card other than his own,
- unlawfully issues or reproduces an identity card or any part thereof, or
- forges, erases, alters or falsifies any entry in or tampers with an identity card,

shall be guilty of an offence and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 10 years or to both.

**Particulars of First NRIC to query**

NRIC Number :  (S9999999A)  
NRIC Date of Issue :  (ddmm/yyyy)  
Date of Birth of NRIC Holder :  (ddmm/yyyy)

**Particulars of Second NRIC to query (if Applicable)**

NRIC Number :  (S9999999A)  
NRIC Date of Issue :  (ddmm/yyyy)  
Date of Birth of NRIC Holder :  (ddmm/yyyy)

**Particulars of Third NRIC to query (if Applicable)**

NRIC Number :  (S9999999A)  
NRIC Date of Issue :  (ddmm/yyyy)  
Date of Birth of NRIC Holder :  (ddmm/yyyy)

Figure 3.1: Enquiry on NRIC

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

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You can enquire up to 3 NRICs. After filling in the information, click on the [\[SUBMIT\]](#) button. The results page will be displayed as shown in Figure 3.2.

Thank you for using iEnquiry.

The Enquiry Results is as follows:

NRIC to be verified	Result(s)
NRIC : XXXXX567A NRIC Date of Issue : 31-DEC-1998 Date of birth of NRIC Holder : 24-APR-1980	The particulars supplied for the Identity Card (IC) are correct. The IC has not been reported lost nor invalidated.  Immigration & Checkpoints Authority does not confirm that the person holding the IC is the rightful holder. You are advised to check the photograph and personal particulars in the IC to ensure that the IC belongs to the rightful holder. <a href="#">Click here for details on checking an NRIC.</a>

This request is submitted by :

NRIC : XXXXX567D  
Submitted on : 20-APR-2010 14:02:03

Your reference number is EQ/2010/01/001358.  
Please quote this number for future reference.  
You are advised to print a copy of the result for reference.

Figure 3.2: Enquiry of NRIC Results Page

To enquire on an immigration pass, click on the [\[IMMIGRATION PASS\]](#) radio button. The page will be displayed as shown in Figure 3.3.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Thank you for using iEnquiry.**

The status of your application is as follows:

Pass(es) to be verified	Result(s)
Pass Type : Long Term Visit Pass Name (as shown in Pass) : TEST APPLICANT NAME 1 FIN : XXXXX827U Date of Birth : 19-JUN-1977 Expiry Date of Pass : 03-FEB-2009	Based on the particulars submitted by you, we confirmed that the person is currently issued with the pass.  Immigration & Checkpoints Authority does not confirm that the person holding the document is the person to whom the document was lawfully issued. You are advised to check the personal particulars in the document to ensure that the particulars materially correspond with those in the passport. You should also check the photograph on the passport to ensure that the passport belongs to the holder.

**This request is submitted by :**

NRIC : XXXXX567D  
Submitted on : 20-APR-2010 13:02:03

Your reference number is EQ/2010/01/006548.  
Please quote this number for future reference.  
You are advised to print a copy of the result for reference.

**Figure 3.4: Enquiry Result Information Page (Immigration Pass)**

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

## 2.3 Login without SingPass

This page will be displayed upon clicking the [\[LOGIN WITHOUT SINGPASS\]](#) link in the Welcome page.



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# iEnquiry

Please select one of the following services:

Main Menu

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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Figure 4: Non-SingPass Enquiry Page

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

You can select the following application types to enquire:

- Citizen
  - Enquiry of Application for Citizenship
  - Enquiry of Application for Passport
  - Enquiry of Application for Identity Card
  - Enquiry of Application for Birth/Death Extract
  - Enquiry of Application for search of Birth/Death Extract
  - Enquiry of Application for APEC Business Travel Card
- Permanent Resident
  - Enquiry of Application for Permanent Resident
  - Enquiry of Application for Re-Entry Permit
- Visitor
  - Enquiry of Application for Visit Pass (EPEC)
  - Enquiry of Application for Visit Pass (Long Term)
  - Enquiry of Application for Student's Pass
  - Enquiry of Application for Extension of Short Term Visit Pass
  - Enquiry of Application for Pre-Marriage LTVP Assessment
  - Enquiry of Application for Visa
- General
  - Enquiry on Validity of IC holders or Immigration Pass holders (Former iCheck/Verifi)

After selecting an application type, fill in the Particulars of Enquirer input fields as indicated and click on the **[SUBMIT]** button. The particulars of application page will be displayed. Similarly, fill in the input fields as indicated and click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

Enquiry Reference Number : EQ/2010/01/018365  
Date and Time of Enquiry : 03-Aug-2010 2:15 PM

Application Details			
Type	Status	Application Date	Remarks
		01-Aug-2010	<a href="#">[Link]</a>

[Main Menu](#)

[Rate this e-Service](#)

**Figure 4.1: Non-SingPass Enquiry Results Page**

The type of application, status (e.g. Approved, Pending), date of application and any remarks (e.g. follow up link or details) will be displayed. Upon clicking on the link, a new browser window will be displayed with further information on the application. A reference number (i.e. EQ/XXXX/XX/XXXXXX) will also be generated.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

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### 2.3.1 Enquiry of Application for Citizenship

The screenshot shows the ICA iEnquiry page. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header is a banner with the word 'iEnquiry' in red and an image of a person sleeping at a desk. A dropdown menu is set to 'Enquiry of Application for Citizenship'. A note states: 'Field(s) with \* is/are mandatory field(s)'. Below this is a section titled 'Please specify the following (Particulars of Enquirer)'. It contains two sets of fields: the first set for NRIC Number and NRIC Date of Issue (with DAY, MONTH, and YEAR dropdowns), and the second set for FIN and Date of Birth (also with DAY, MONTH, and YEAR dropdowns). Below these fields are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' At the bottom, it says 'This website is optimised for IE version 7.0 and 8.0.' and 'ICA Website | eCitizen © 2010 Immigration & Checkpoints Authority'.

Figure 5a: Enquiry of Application for Citizenship (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 5a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 5b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry of Application for Citizenship

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.

Please specify the following

\*Application Reference Number :

NRIC Number :  (S9999999A)  
(Please leave blank if the applicant is less than 15 years old)

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 5b: Enquiry of Application for Citizenship (Particulars of application page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 5b**:

- Application Reference Number
- NRIC Number (Please leave blank if you are not issued with an NRIC)

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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### 2.3.2 Enquiry of Application for Passport

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## iEnquiry

Please select one of the following services:

Enquiry of Application for Passport

**Note:**

- Field(s) with \* is/are mandatory field(s).

Please specify the following (Particulars of Enquirer)

\*NRIC Number :  (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN :  (F9999999R)

\*Date of Birth : DAY MONTH YEAR

Submit Main Menu Reset

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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Figure 6a: Enquiry of Application for Passport (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 6a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 6b.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**



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## iEnquiry

### Enquiry of Application for Passport

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.

Please specify the following

\*Application Reference Number : p  SIP

\*NRIC/Birth Certificate/Citizenship Certificate Number :  (S9999999A)

OR

\*NRIC/Citizenship Certificate Number :  (S9999999A)

\*Date of Issue : DAY  MONTH  YEAR

OR

\*Birth Certificate Number :  (S9999999A)

\*Child's Date of Birth : DAY  MONTH  YEAR

( **Note:** For person below 16 years old without Identity Card. )

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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**Figure 6b: Enquiry of Application for Passport (Particulars of application page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 6b**:

- Application Reference Number and
- NRIC/Birth Certificate/Citizenship Certificate Number

Or

- NRIC/Citizenship Certificate Number and
- Date of Issue

Or

- Birth Certificate Number and
- Child's Date of Birth

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.3 Enquiry of Application for Identity Card

The screenshot shows the ICA website's 'iEnquiry' page. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the page title 'iEnquiry' is displayed next to an image of a person sleeping at a desk. A dropdown menu is set to 'Enquiry of Application for Identity Card'. A 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a section titled 'Please specify the following (Particulars of Enquirer)' contains two sets of input fields. The first set is for NRIC details: '\*NRIC Number' (text box with '(S9999999A)' placeholder) and '\*NRIC Date of Issue' (dropdowns for DAY, MONTH, and YEAR). The second set is for FIN details: '\*FIN' (text box with '(F9999999R)' placeholder) and '\*Date of Birth' (dropdowns for DAY, MONTH, and YEAR). Below these fields are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' At the bottom, it says 'This website is optimised for IE version 7.0 and 8.0.' and 'ICA Website | eCitizen © 2010 Immigration & Checkpoints Authority'.

Figure 7a: Enquiry of Application for Identity Card (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 7a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 7b.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**iEnquiry**

**Enquiry of Application for Identity Card**

**Note:**

- All fields are mandatory.
- All entries must be in English.

**Please specify the following**

NRIC Number :  (S9999999A)

NRIC Date of Issue : DAY MONTH YEAR

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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**Figure 7b: Enquiry of Application for Identity Card (Particulars of application page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 7b**:

- NRIC Number
- NRIC Date of Issue

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

### 2.3.4 Enquiry of Application for Birth / Death Extract

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## iEnquiry

Please select one of the following services:

Enquiry of Application for Birth/Death Extract

**Note:**

- Field(s) with \* is/are mandatory field(s).

Please specify the following (Particulars of Enquirer)

\*NRIC Number :  (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN :  (F9999999R)

\*Date of Birth : DAY MONTH YEAR

Submit Main Menu Reset

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

ICA Website | eCitizen  
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Figure 8a: Enquiry of Application for Birth/Death Extract (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 8a**:

- NRIC Number
  - NRIC Date of Issue
- Or
- FIN
  - Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 8b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

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## iEnquiry

### Enquiry of Application for Birth/Death Extract

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Foreign Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

**Please specify the following**

\*Application Reference Number :

\*Applicant's NRIC/Foreign ID/Foreign Travel Document Number :

OR

\*Application Reference Number (e.g. 729/1-1/2010(00010)) : RBD 729/1-1/  (  )

\*Email Address :

( **Note:** Applicable for eXtracts Online only )

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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**Figure 8b: Enquiry of Application for Birth/Death Extract (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 8b**:

- Application Reference Number
- Applicant's NRIC/Foreign ID/Foreign Travel Document Number

Or

- Application Reference Number
- Email Address

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

### 2.3.5 Enquiry of Application for Search of Birth / Death Extract

The screenshot shows the ICA website's 'iEnquiry' page. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the word 'iEnquiry' is displayed in large red letters. A small image of a person sleeping at a desk with a laptop is to the right. A dropdown menu is set to 'Enquiry of Application for Search of Birth/Death Extract'. A yellow 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a grey bar says 'Please specify the following (Particulars of Enquirer)'. There are two sets of input fields: the first for NRIC Number (with a placeholder '(S9999999A)') and NRIC Date of Issue (with DAY, MONTH, and YEAR dropdowns); the second, separated by an 'OR' label, for FIN (with a placeholder '(F9999999R)') and Date of Birth (with DAY, MONTH, and YEAR dropdowns). At the bottom of the form are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' Below this is a note: 'This website is optimised for IE version 7.0 and 8.0.' The footer includes 'ICA Website | eCitizen' and '© 2010 Immigration & Checkpoints Authority'.

Figure 9a: Enquiry of Application for Search of Birth/Death Extract (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 9a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 9b.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

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## iEnquiry

### Enquiry of Application for Birth/Death Extract

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Foreign Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

**Please specify the following**

\*Application Reference Number :

\*Applicant's NRIC/Foreign ID/Foreign Travel Document Number :

OR

\*Application Reference Number (e.g. 729/1-1/2010(00010)) : RBD 729/1-1/

\*Email Address :

( **Note:** Applicable for eXtracts Online only )

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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**Figure 9b: Enquiry of Application for Search of Birth/Death Extract (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 9b**:

- Application Reference Number
- Applicant's NRIC/Foreign ID/Foreign Travel Document Number

Or

- Application Reference Number
- Email Address

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

### 2.3.6 Enquiry of Application for APEC Business Travel Card

The screenshot shows the ICA website's 'iEnquiry' page. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the page title 'iEnquiry' is displayed next to an image of a person sleeping at a desk. A dropdown menu is set to 'Enquiry of Application for APEC Business Travel Card'. A 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a section titled 'Please specify the following (Particulars of Enquirer)' contains two sets of input fields. The first set includes '\*NRIC Number' (text box with '(S9999999A)' placeholder) and '\*NRIC Date of Issue' (dropdowns for DAY, MONTH, YEAR). The second set, separated by 'OR', includes '\*FIN' (text box with '(F9999999R)' placeholder) and '\*Date of Birth' (dropdowns for DAY, MONTH, YEAR). At the bottom of this section are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' At the very bottom, it says 'This website is optimised for IE version 7.0 and 8.0.' and 'ICA Website | eCitizen © 2010 Immigration & Checkpoints Authority'.

Figure 10a: Enquiry of Application for APEC Business Travel Card (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 10a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 10b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.



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**iEnquiry**

**Enquiry of Application for APEC Business Travel Card**

**Note:**

- All fields are mandatory.
- All entries must be in English.

**Please specify the following**

Application Reference Number : ABTC/ /

NRIC Number : (S9999999A)

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 10b: Enquiry of Application for APEC Business Travel Card (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 10b**:

- Application Reference Number
- NRIC Number

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

### 2.3.7 Enquiry of Application for Permanent Residence

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## iEnquiry

Please select one of the following services:

Enquiry of Application for Permanent Resident

**Note:**

- Field(s) with \* is/are mandatory field(s).

Please specify the following (Particulars of Enquirer)

\*NRIC Number : (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN : (F9999999R)

\*Date of Birth : DAY MONTH YEAR

Submit Main Menu Reset

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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**Figure 11a: Enquiry of Application for Permanent Residence (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 11a**:

- NRIC Number
  - NRIC Date of Issue
- Or
- FIN
  - Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 11b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry of Application for Permanent Resident

**Note:**

- All Fields are mandatory
- All entries must be in English.

Please specify the following

FIN :  (F9999999R)

Application Reference Number :  -  -  -   
(As shown in acknowledgement slip)

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 11b: Enquiry of Application of Permanent Residence (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 11b**:

- FIN
- Application Reference Number (As shown in acknowledgement slip)

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.8 Enquiry of Application for Re-Entry Permit

The screenshot shows the ICA website's 'iEnquiry' page. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the page title 'iEnquiry' is displayed next to an image of a person sleeping at a desk. A dropdown menu is set to 'Enquiry of Application for Re-Entry Permit'. A 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a section titled 'Please specify the following (Particulars of Enquirer)' contains two sets of input fields. The first set includes '\*NRIC Number' (text box with '(S9999999A)' placeholder) and '\*NRIC Date of Issue' (dropdowns for DAY, MONTH, and YEAR). The second set, separated by an 'OR' label, includes '\*FIN' (text box with '(F9999999R)' placeholder) and '\*Date of Birth' (dropdowns for DAY, MONTH, and YEAR). At the bottom of this section are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' At the very bottom, it says 'This website is optimised for IE version 7.0 and 8.0.' and 'ICA Website | eCitizen © 2010 Immigration & Checkpoints Authority'.

**Figure 12a: Enquiry of Application for Re-Entry Permit (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 12a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 12b.

Caution:

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

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## iEnquiry

### Enquiry of Application for Re-Entry Permit

**Note:**

- All fields are mandatory.
- All entries must be in English.

Please specify the following

NRIC(UIN) :  (S9999999A)

Application Reference Number :  -  -  -   
(As shown in acknowledgement slip)

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 12b: Enquiry of Application for Re-Entry Permit (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 12b**:

- NRIC (UIN)
- Application Reference Number (As shown in acknowledgement slip)

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.9 Enquiry of Application for Visit Pass (EPEC)

The screenshot shows the ICA iEnquiry website. At the top is the ICA logo and the text 'Immigration & Checkpoints Authority'. There are links for 'Terms and Conditions', 'FAQs', and 'Help'. The main heading is 'iEnquiry'. Below it, a dropdown menu is set to 'Enquiry for Application of Visit Pass (Employment Pass Eligibility Certificate)'. A note states: 'Field(s) with \* is/are mandatory field(s)'. The 'Particulars of Enquirer' section has three options, each with an 'OR' separator. Option 1: \*NRIC Number (text box) and \*NRIC Date of Issue (DAY, MONTH, YEAR dropdowns). Option 2: \*FIN (text box) and \*Date of Birth (DAY, MONTH, YEAR dropdowns). Option 3: \*EPEC Reference Number (Employment Pass Eligibility Certificate) (EPEC text box) and \*Travel Document Number (as in the passport) (text box). At the bottom are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a caution: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' Below this is the text 'This website is optimised for IE version 7.0 and 8.0.' The footer includes 'ICA Website | eCitizen' and '© 2011 Immigration & Checkpoints Authority'.

**Figure 13a: Enquiry of Application for Visit Pass (EPEC) (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 13a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Or

- EPEC Reference Number
- Travel Document Number

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 13b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry for Application of Visit Pass (Employment Pass Eligibility Certificate)

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

Please specify the following

\*Travel Document Number :

\*Employment Pass Eligibility Certificate (EPEC) Issue Date : DAY MONTH YEAR

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 13b: Enquiry of Application for Visit Pass (EPEC) (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 13b**:

- Travel Document Number
- Employment Pass Eligibility Certificate (EPEC) Issue Date

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.10 Enquiry of Application for Visit Pass (Long Term)

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## iEnquiry

Please select one of the following services:

Enquiry of Application for Visit Pass (Long Term)

**Note:**

- Field(s) with \* is/are mandatory field(s).

Please specify the following (Particulars of Enquirer)

\*NRIC Number :  (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN :  (F9999999R)

\*Date of Birth : DAY MONTH YEAR

OR

\*Travel Document Number :

\*DE Card Number (Disembarkation and Embarkation Card) :

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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Figure 15a: Enquiry of Application for Visit Pass (Long Term) (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 15a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Or

- Travel Document Number
- DE Card Number

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 15b.


**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.






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## iEnquiry



### Enquiry of Application for Visit Pass (Long Term)

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

**Please specify the following**

\*FIN Number :  (F9999999R)

\*Sponsor's NRIC :  (S9999999A)

OR

\*Travel Document Number :

\*Sponsor's NRIC :  (S9999999A)

OR

\*Travel Document Number :

\*DE Card Number (Disembarkation and Embarkation Card) :

OR

\*FIN Number :  (F9999999R)

\*Travel Document Number :

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 15b: Enquiry of Application for Visit Pass (Long Term) (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 15b**:

- FIN
  - Sponsor's NRIC
- Or
- Travel Document Number
  - Sponsor's NRIC
- Or
- Travel Document Number
  - DE Card Number
- Or
- FIN Number
  - Travel Document Number

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

### 2.3.11 Enquiry of Application for Student's Pass

The screenshot shows the ICA website's 'iEnquiry' page. At the top, there's the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the page title 'iEnquiry' is displayed next to an image of a person sleeping at a desk. A dropdown menu is set to 'Enquiry of Application for Student's Pass'. A 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a section titled 'Please specify the following (Particulars of Enquirer)' contains three sets of input fields separated by 'OR' labels. The first set includes '\*NRIC Number' (text box with '(S9999999A)' placeholder) and '\*NRIC Date of Issue' (dropdowns for DAY, MONTH, YEAR). The second set includes '\*FIN' (text box with '(F9999999R)' placeholder) and '\*Date of Birth' (dropdowns for DAY, MONTH, YEAR). The third set includes '\*SOLAR/SOLAR+ Application Number' (text box) and '\*Travel Document Number' (text box). At the bottom of the form are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' Below this, it says 'This website is optimised for IE version 7.0 and 8.0.' The footer includes 'ICA Website | eCitizen' and '© 2010 Immigration & Checkpoints Authority'.

**Figure 16a: Enquiry of Application for Student's Pass (Long Term) (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 16a**:

- NRIC Number
- NRIC Date of Issue
- Or
- FIN
- Date of Birth
- Or
- SOLAR/SOLAR+ Application Number
- Travel Document Number

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 16b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry of Application for Student's Pass

**Note:**

- All fields are mandatory.
- All entries must be in English.

Please specify the following

Application Mode : ☐ SOLAR IHL OnLine Application and Registration (For Institutes of Higher Learning)

☒ SOLAR+OnLine Application and Registration+ (For [PEQ](#), [KID](#), [FSS](#), [ITE](#), [GOV](#))

SOLAR+ Application Number :  -  -

Date of Birth : DAY  MONTH  YEAR

Nationality :

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 16b: Enquiry of Application of Student's Pass (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 16b**:

- Application Mode
  - SOLAR IHL
  - SOLAR+
- SOLAR/SOLAR+ Application Number
- Date of Birth
- Nationality

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

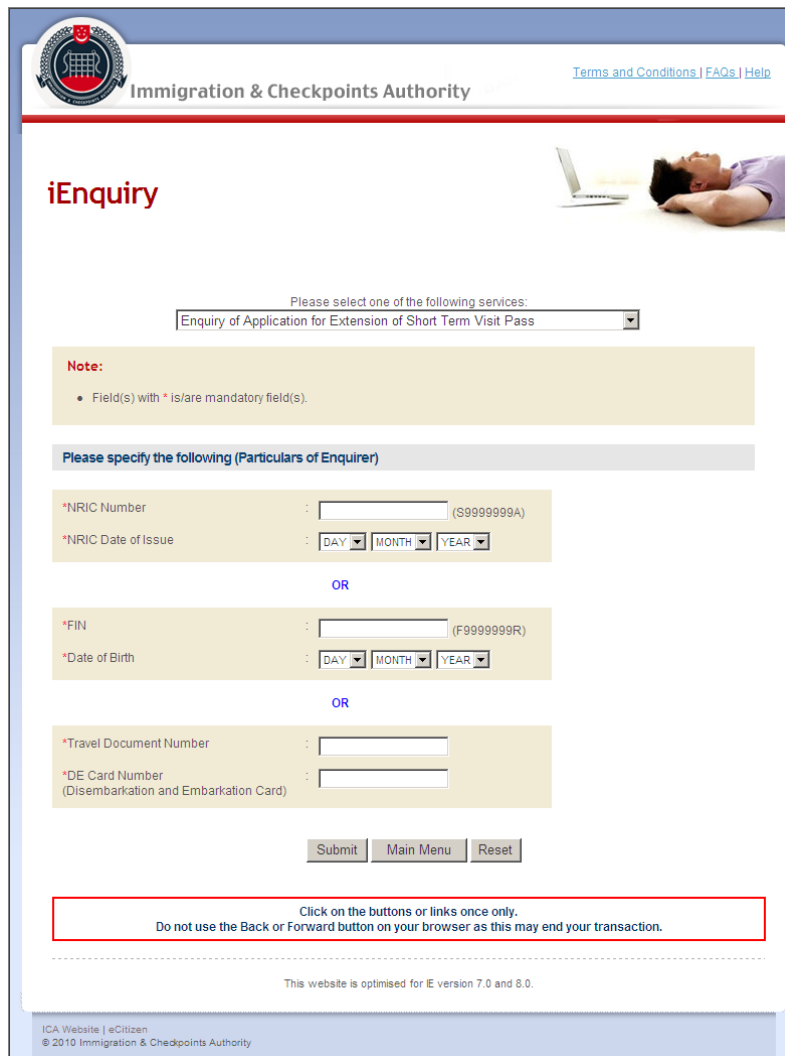
**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.12 Enquiry of Application for Extension of Short Term Visit Pass



The screenshot shows the ICA website's 'iEnquiry' page. At the top, there is the ICA logo and the text 'Immigration & Checkpoints Authority'. To the right, there are links for 'Terms and Conditions', 'FAQs', and 'Help'. Below the header, the page title 'iEnquiry' is displayed in red. A dropdown menu is set to 'Enquiry of Application for Extension of Short Term Visit Pass'. A 'Note' box states: 'Field(s) with \* is/are mandatory field(s)'. Below this, a section titled 'Please specify the following (Particulars of Enquirer)' contains three sets of input fields separated by 'OR' labels. The first set includes '\*NRIC Number' (text box) and '\*NRIC Date of Issue' (DAY, MONTH, YEAR dropdowns). The second set includes '\*FIN' (text box) and '\*Date of Birth' (DAY, MONTH, YEAR dropdowns). The third set includes '\*Travel Document Number' (text box) and '\*DE Card Number (Disembarkation and Embarkation Card)' (text box). At the bottom of the form are 'Submit', 'Main Menu', and 'Reset' buttons. A red-bordered box contains a warning: 'Click on the buttons or links once only. Do not use the Back or Forward button on your browser as this may end your transaction.' At the very bottom, it says 'This website is optimised for IE version 7.0 and 8.0.' and 'ICA Website | eCitizen © 2010 Immigration & Checkpoints Authority'.

**Figure 17a: Enquiry of Application for Extension of Short Term Visit Pass (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 17a**:

- NRIC Number
- NRIC Date of Issue
- Or
- FIN
- Date of Birth
- Or
- Travel Document Number
- DE Card Number

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 17b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry of Application for Extension of Short Term Visit Pass

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Travel Document No field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

**Please specify the following**

\*DE Card Number (Disembarkation and Embarkation Card) :

\*Travel Document Number :

OR

\*Travel Document Number :

\*Travel Document Expiry Date : DAY MONTH YEAR

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 17b: Application for Extension of Short Term Visit Pass (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 17b**:

- DE Card Number
  - Travel Document Number
- Or
- Travel Document Number
  - Travel Document Expiry Date

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.13 Enquiry of Application for Visa

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## iEnquiry

Please select one of the following services:

Enquiry of Application for Visa

**Note:**

- Field(s) with \* is/are mandatory field(s).

Please specify the following (Particulars of Enquirer)

\*NRIC Number :  (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN :  (F9999999R)

\*Date of Birth : DAY MONTH YEAR

OR

\*Travel Document Number :

\*DE Card Number (Disembarkation and Embarkation Card) :

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 18a: Enquiry of Application for Visa (Particulars of Enquirer page)**

To proceed with the enquiry, fill in the following fields as shown in **Figure 18a**:

- NRIC Number
- NRIC Date of Issue

Or

- FIN
- Date of Birth

Or

- Travel Document Number
- DE Card Number

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 18b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

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## iEnquiry

### Enquiry of Application for Visa

**Note:**

- All fields are mandatory.
- All entries must be in English.
- For the Applicant's Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

Please specify the following

SAVE Reference Number :

Applicant's Travel Document Number :

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

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**Figure 18b: Enquiry of Application for Visa (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 18b**:


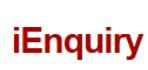
- SAVE Reference Number
- Applicant's Travel Document Number

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

Caution:  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer: The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.**

### 2.3.14 Enquiry of Application for Pre-Marriage LTVP Assessment



Please select one of the following services:  
Enquiry of Application for Pre-Marriage LTVP Assessment

**Note:**

- Field(s) with \* is/are mandatory field(s).

**Please specify the following (Particulars of Enquirer)**

\*NRIC Number :  (S9999999A)  
\*NRIC Date of Issue : Day  Month  Year

OR

\*FIN :  (F9999999R)  
\*Date of Birth : Day  Month  Year

OR

\*Travel Document Number :   
\*Date of Birth : Day  Month  Year

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 10.0, 11.0, Firefox 27.0, 28.0 and Safari 6.1, 7.0, Chrome 34.0, 35.0, Opera 19, 20

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Figure 19a: Enquiry of Application for Pre-Marriage LTVP Assessment (Particulars of Enquirer page)

To proceed with the enquiry, fill in the following fields as shown in **Figure 19a**:

- NRIC Number
  - NRIC Date of Issue
- Or
- FIN
  - Date of Birth
- Or
- Travel Document Number
  - Date of Birth

Click on the **[SUBMIT]** button. The particulars of application page will be displayed as shown in Figure 19b.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.



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## iEnquiry

### Enquiry of Application for Pre-Marriage LTVP Assessment

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.
- For the Travel Document Number field, only alphabets and numbers will be accepted. Please do not include any spaces between characters.

**Please specify the following**

\* Reference Number :

\* Password :

**Click on the buttons or links once only.**  
**Do not use the Back or Forward button on your browser as this may end your transaction.**

This website is optimised for IE version 10.0, 11.0, Firefox 27.0, 28.0 and Safari 6.1, 7.0, Chrome 34.0, 35.0, Opera 19, 20

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**Figure 19b: Enquiry of Application for Pre-Marriage LTVP Assessment (Particulars of application page)**

To proceed with the enquiry, fill in the following fields in **Figure 19b**:

- Reference Number
- Password

Click on the **[SUBMIT]** button. The results page will be displayed as shown in Figure 4.1.

**Caution:**

Click on the buttons or links once only.

Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.

### 2.3.15 Enquiry on Validity of IC or Immigration Pass Holders (Former iCheck/Verifi)

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## iEnquiry

Please select one of the following services:

Enquiry on Validity of IC or Immigration Pass Holders (Former iCheck/Verifi)

**Note:**

- Field(s) with \* is/are mandatory field(s).
- All entries must be in English.

Please specify the following (Particulars of Enquirer)

\*NRIC Number :  (S9999999A)

\*NRIC Date of Issue : DAY MONTH YEAR

OR

\*FIN :  (F9999999R)

\*Date of Birth : DAY MONTH YEAR

Submit Main Menu Reset

Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

This website is optimised for IE version 7.0 and 8.0.

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Figure 20: Enquiry on Validity of IC or Immigration Pass Holders (Former iCheck/Verifi) Page

To proceed with the enquiry, fill in the following fields in **Figure 20**:

- NRIC Number
  - NRIC Date of Issue
- OR
- FIN
  - Date of Birth

Click on the **[SUBMIT]** button. Please refer to [Section 2.2.2\(c\)](#) for more details.

**Caution:**  
Click on the buttons or links once only.  
Do not use the Back or Forward button on your browser as this may end your transaction.

**Disclaimer:** The applicant in the example quoted in this document is fictitious. Any similarity to any person living or dead is merely coincidental.